



ADA Accessibility Brochure

HOTLINES

Directions/Parking: (808) 943-3081

Public Events: (808) 943-3083

Tours: (808) 943-3587

1801 Kalakaua Avenue
Honolulu, HI 96815
Phone: (808) 943-3500
Toll Free No. (800) 295-6603
Fax: (808) 943-3599
E-mail: eventinfo@hccaeg.com
Website: www.hawaiiconvention.com

July 2015

ASSISTIVE LISTENING SYSTEMS

The Center is equipped with assistive listening systems. They are available through the audio-visual office by calling 943-3041 or dialing 3041 from any house phone for reservations.

AUTOMATIC DOORS

Automatic doors have been installed at the front entrance on Atkinson Drive for visitors needing assistance.

AUXILIARY AIDS

Permanent wheelchair lifts are located in our Lili'u (310) and Emalani (320) theaters. Stages and risers can be made accessible with a portable platform lift or ramp.

ELEVATORS

All floors of the Center are accessible by elevator. Each elevator is equipped to accommodate persons needing assistance.

FIRE ALARMS

Emergency warning systems are equipped with both audible and visual strobe alarms.

MAPS

Maps indicating accessibility aids are provided on digital display boards located on all floors of the Center. Map brochures are available at the Visitor's Information Center located in the Lobby.

PARKING

Accessible Parking for both regular vehicles and vans is available at the Center. Alternate arrangements can be made for vans and other vehicles which cannot be accommodated in the parking lot by calling 943-3000. Vehicle clearance in the parking lot is 8'11".

Two accessible unloading and loading zones are available at the Porte Cochere.

PAY PHONES

All pay phones are equipped with volume controls. All pay phone banks include a phone booth accessible to wheelchairs.

TDD (Telecommunications Device for the Deaf) is permanently installed at the following locations:

- 1st Floor next to the Kahakai Street entrance
- 3rd Floor across Room 301; right of the Business Center Office

RAMPS

To accommodate wheelchair drop-off, sloped ramp entrances are located at the main entrance on Atkinson Drive.

RESTROOMS

All restrooms are equipped with accessible facilities; including sinks, hand towel dispensers, hand sanitizer dispensers, urinals and toilet stalls. All restroom facilities are completely hands free including the entrance to the restroom. A private accessible restroom is located in the Lobby.

THEATRE SEATING

Wheelchair accommodations are available in both the Lili'u (Room 310) and Emalani (Room 320) Theaters. There are wheelchair lifts in both theaters to assist those who wish to be seated on the upper level.

WATER FOUNTAINS

All water fountain stations in the Center include a water fountain that is accessible to wheelchairs. Drinking cups are also provided for your convenience.

WHEELCHAIRS

The Hawai'i Convention Center has several wheelchairs for emergency use. Requests for wheelchairs should be referred to the Events Office; who would be able to provide a list of wheelchair rental companies who could deliver to the Center.